

Bedding Warranty

Effective on all sales from 1/2/14 onwards

This does not affect your statutory rights

General Warranty Conditions:

- This warranty is valid only if the product purchased has been handled correctly as per the instructions enclosed with your product. (Please retain these instructions.)
- The warranty relating to mattresses pillows and other small products does not cover normal changes in hardness/softness to the product or general wear and tear.
- The warranty covers physical defects and changes which are of a visual, permanent nature.
- Complaints must be made to any employee of McDermotts House Furnishers Ltd.
- To make a claim under the warranty, you must present the original invoice or sales receipt or any evidence of proof of purchase.

The Warranty does not apply:

- If the instructions for using, cleaning and maintaining the product have not been followed, or if the product has been damaged otherwise as a result of poor maintenance or careless use.
- If the product has been soiled or is unhygienic.
- If a mattress has been used on an unsuitable base.
- If the product has been altered or repaired outside of the knowledge of McDermotts House Furnishers Ltd.
- If the product has been used in a commercial environment such as B&B and house rental situations.
- If following an inspection that it is deemed that the product has naturally settled ie. No fault exists.

Conditions of the Warranty

- Subject to the conditions above, if you make a successful claim, McDermotts House Furnishers Ltd. will provide you with an equivalent replacement product.
- If the product in question no longer exists, a similar comparable replacement product, as selected by McDermotts House Furnishers Ltd. will be supplied instead.
- With a valid claim, McDermotts House Furnishers Ltd. will provide the equivalent replacement product subject to the customer paying a percentage of the price for the new product as set out in the Time Limited Warranty table below.
- With a valid claim, the cost of the replacement product shall be borne jointly by the customer and McDermotts House Furnishers Ltd. The breakdown of such price shall be determined by the table listed below with the percentage shown being the amount contributed by McDermotts House Furnishers Ltd. with the balance to be borne by the customer.
- Delivery charges may apply.
- All invoices for product supplied since 1/2/14 clearly show which product category any individual item comes under. ie Bronze, Silver or Gold.

Time elapsed since date of purchase	Gold	Silver	Bronze
0-12 Months	100%	100%	100%
12-24 Months	90%	80%	50%
24-36 Months	80%	60%	X
36-48 Months	70%	40%	X
48-60 Months	60%	20%	X
60-72 Months	50%	X	X
72-84 Months	40%	X	X
84-96 Months	30%	X	X
96-108 Months	20%	X	X
108-120 Months	10%	x	x

Upholstery Warranty

General Warranty Conditions:

- This warranty is valid only if the product purchased has been handled correctly as per the instructions enclosed with your product. (Please retain these instructions.)
- The warranty relating to cushions does not cover normal changes in hardness/softness to the product or general wear and tear.
- The warranty covers physical defects and changes which are of a visual, permanent nature.
- Complaints must be made to any employee of McDermotts House Furnishers Ltd.
- To make a claim under the warranty, you must present the original invoice or sales receipt or any evidence of proof of purchase.

The Warranty does not apply:

- If the instructions for using, cleaning and maintaining the product have not been followed, or if the product has been damaged otherwise as a result of poor maintenance or careless use.
- If the product has been soiled or is unhygienic.
- If the product has been altered or repaired outside of the knowledge of McDermotts House Furnishers Ltd.
- If the product has been used in a commercial environment such as B&B and house rental situations.
- If it is deemed that the product has 'naturally settled'.
- If damage has been caused by natural elements such as shading changes occurring through exposure to natural sunlight.

Conditions of the Warranty

- Subject to the conditions above, if you make a successful claim, McDermotts House Furnishers Ltd. will repair the product in question.
- With a valid claim, McDermotts House Furnishers Ltd. will repair the product subject to the customer paying a percentage of the price for the new product as set out in the Time Limited Warranty table below.
- With a valid claim, the cost of the repair shall be borne jointly by the customer and McDermotts House Furnishers Ltd. The breakdown of such price shall be determined by the table listed below with the percentage shown being the amount contributed by McDermotts House Furnishers Ltd. with the balance to be borne by the customer.

	Fibre Cushions	Foam Interiors	Frames
0-12 Months	100%	100%	100%
12-24 Months	100%	100%	100%
24-36 Months	50%	100%	100%
36-48 Months	25%	80%	100%
48-60 Months	X	60%	100%
60-72 Months	X	40%	100%
72-84 Months	X	20%	80%
84-96 Months	X	X	60%
96-108 Months	X	X	40%
108-120 Months	x	x	20%

General Upholstery Care

To maintain the appearance and get the best use out of your product it is essential to follow the instructions that follow.

Cushions

All back and seat cushions should be plumped and turned on a daily basis.

Vacuum Cleaning

You should vacuum all over on a weekly basis with the appropriate upholstery fittings, including under cushions.

Sunlight

Exposure to bright natural sunlight may cause the material to fade. Please avoid positioning furniture in direct sunlight.

Sharp Objects

It's essential to avoid sharp objects coming into contact with the furniture.

Stains

Accidental stains should be removed by dabbing the affected area with appropriate materials. Please avoid excessive rubbing as this can damage and discolour the fabric. If you are in doubt please seek professional advice.